



Coca-Cola Bottling Company United, Inc. & United Packers

STANDARD OPERATING PROCEDURE

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Originator:

Management System Teams

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MANAGEMENT SYSTEM POLICY STATEMENT

Coca-Cola Bottling Company United is committed to ensuring effective performance and results of the Management System including providing the necessary resources and commitments to fulfill this obligation. Top management at each *Coca-Cola Bottling Company United* location is committed to supporting, monitoring, and improving the management system and its performance by being committed to:

- Manufacturing and providing quality products and services.
- Incorporating the integrated management system into all business operations by planning necessary activities, developing, and reviewing policy and procedures, setting targets, and reviewing (auditing) performance.
- Ensuring all levels of the organization understand their roles and responsibilities within the integrated management system.
- Ensuring competency at all levels of the organization as it relates to their roles and responsibilities within the business operation and the integrated management system.
- Complying with FSSC 22000, ISO 9001, ISO 14001, and ISO 45001 and relevant local, state, and federal laws, statutes, legislation and regulations.
- Complying with company, customer, and other requirements to which *Coca-Cola Bottling Company United* subscribes.
- Fulfilling compliance obligations.
- Addressing plant specific hazards and impacts to environmental, health & safety, quality and food safety risks when identified including actions needed to eliminate or reduce identified risks.
- Maintaining effective communication both internally and externally on matters pertaining to the integrated management system.
- Ensuring externally provided products and services comply with relevant requirements.
- Pursuing continual improvement of the integrated management system to enhance performance and results.
- Effectively providing and utilizing resources.
- Promoting commitment to food safety throughout the workforce.
- Ensuring consultation and participation of workers or worker's representative (where they exist) within the integrated management system and related processes.

- Protecting the environment including, but not limited to, providing good water quality, efficient water use, and promoting energy conservation efforts.
- Reducing food loss and waste including, but not limited to, recycling improvement initiatives, water and energy use reduction strategies and raw material yield improvements.
- Preventing pollution by implementing effective waste management and recycling programs.
- Prevention of injury and ill health to our employees and damage to our property and equipment.
- Protecting worker and public safety by providing safe and healthy working conditions.

Through the Annual Planning Process, the *Coca-Cola Bottling Company United* establishes key business, quality, environmental, health, safety and food safety objectives and metrics on Appendix C of the Management System Manual and utilizes its Management Review Process to review these key business results.

This policy is reviewed on an ongoing basis through its Management Review Process to ensure that it is relevant and appropriate to the nature, scale, context of the organization and any of the organization's activities, products, services, impacts, risks or opportunities. Additionally, it is communicated and understood within the organization and is made available to persons working on behalf of the organization, the public and other interested parties. Associates within the organization equate this policy to:

“Coca-Cola Bottling Company United is committed to the highest quality standards for the products that are enjoyed by our consumers and the services we provide our customers. Quality, Food Safety, Health & Safety, and Environmental Management with a focus on Continual Improvement takes place every minute of every day and is everyone's responsibility.”

Revision History

DATE	REVISION
12/07/2015	<p>Updated <i>Coca-Cola Bottling Company United</i> commitment statement to include commitment to the prevention of injury and ill health.</p> <p>Updated statement regarding policy review to state that policy is reviewed to ensure that it is relevant and appropriate to the nature, scale and environmental impacts of the organization's activities, products or services.</p>
04/13/2016	<p>Updated the end of the statement provided to associates to state-"Quality, Food Safety, Safety, and Environmental Management with a focus on Continual Improvement takes place every minute of every day and is everyone's responsibility."</p>
03/13/2017	<p>Updated <i>Coca-Cola Bottling Company United</i> commitment statement to include more specific commitments to the integrated management system.</p>
11/12/2019	<p>Changed all references of OHSAS 18001 to 45001</p> <p>Added the following commitments:</p> <ul style="list-style-type: none"> -Ensuring competency at all levels of the organization as it relates to their roles and responsibilities within the business operation and the integrated management system. -Ensuring consultation and participation of workers or worker's representative (where they exist) within the integrated management system and related processes. <p>Updated the following commitments:</p> <ul style="list-style-type: none"> -Addressing plant specific hazards and impacts to environmental, health & safety, quality and food safety risks when identified including actions needed to eliminate or reduce identified risks. -Protecting worker and public safety by providing safe and healthy working conditions <p>Added context of the organization, risk, & opportunities as additional items that are taken account during the management system policy review to ensure that that the policy is relevant and appropriate to.</p>
08/24/2020	<p>Added 'Health' to the abbreviated management system policy.</p> <p>Added the OHSAS 18001 reference back in until all sites officially transition to ISO 45001.</p>

12/22/2020	Removed the OHSAS 18001 reference after all sites officially transition to ISO 45001.
3/22/2024	Added in statement regarding <i>Coca-Cola Bottling Company United</i> commitment to reducing food loss and waste.